

CASE STUDY

City of Huntsville Improves Efficiency, Cost-Effectiveness, and Operational Processes with a Comprehensive Projecto and Performo Software Solution

Since implementing Wizard Software's Projecto™ capital program and construction management software and Performo™ asset maintenance and work order tracking software, the City of Huntsville's project management and facilities maintenance teams can do more—and do it more efficiently and effectively—than ever before. Visibility into the capital budgeting process, as well as the ability to manage spending, have significantly improved. Assets, lifecycles, and warranties can be easily tracked and monitored, leading to immediate and long-term savings. And among many daily efficiency improvements, staff spend far less time on administrative and reporting tasks.

THE INITIAL CHALLENGE

The City of Huntsville, Alabama, has been experiencing a period of rapid growth, resulting in more projects, budgets, facilities, maintenance requests, and overall complexity.

This influx of “more” led the City to outgrow its in-house management and tracking system—a collection of Microsoft applications like Access for work order and maintenance management and Excel for tracking and reporting project costs.

To modernize and enhance its processes and systems, the City sought a solution that included both a Computerized Maintenance Management System (CMMS) and a Capital Project Management (PM) software.

THE WIZARD SOLUTION

By implementing Projecto and Performo for the City of Huntsville, we delivered a comprehensive software solution that not only enhanced its operational processes and systems but also increased overall efficiency, accuracy, and cost-effectiveness.

“It was really important for us to have CMMS and PM capabilities together. Wizard's ability to deliver both in one user-friendly solution made them the clear choice.”

BY THE NUMBERS



\$350M+
budgeted
projects



250+
buildings



1,000+
assets



500+
preventative
maintenance schedules

One solution improves visibility and department coordination

The City of Huntsville wanted a single system to seamlessly share information within and between their project management and facilities maintenance divisions, as well as increase oversight and insight into all aspects of their operations.

With Projecto and Performo, the City got just that. Information from both divisions can be compiled into dashboards, providing teams with a high-level overview of schedules, tasks, cashflow, budgets, workorders, assets, and more in a consistent and visually appealing interface.

And while the integration between Projecto and Performo eliminates the need for double entries, the integration between our software and the City's Munis ERP solution eliminates the need to pull data from multiple systems—slashing the effort required to perform tasks related to reconciliation, reporting, and invoicing.

“This was one of the smoothest software transitions we’ve ever seen. On day one we did a hard cut, and there were zero issues.”

Enhanced functionality boosts productivity and performance

As the size and complexity of capital programs and construction projects increased, managing them from concept to completion in Excel spreadsheets became increasingly difficult. Projecto simplified the process, putting the forecasting and invoicing tools the City's project managers need at their fingertips. In a matter of clicks, they can assign tasks and create checklists, as well as build entire budget and schedule templates from beginning to end—creating consistency in the way projects are managed throughout the department.

The City's old paper-based work order system required technicians to come back to the office between jobs to pick up new work orders. With Performo's mobile interface, technicians get real-time work order

notifications in the field, substantially improving efficiency, response time, customer communications, and overall cost-effectiveness. Customers can also request work orders online, reducing help desk call volume.

Instead of tracking entire buildings as an asset, the City can now track individual assets separately and on a larger scale with Performo. They can also track the age of an asset and its lifecycle, enabling better forecasting of capital expenses and replacements.

Additionally, the implementation of Projecto and Performo has also led to the automation of manual processes, allowing the completion of tasks with fewer people in less time and with better accuracy.

Tailored workflows elevate confidence and ease-of-use

The City's existing system wasn't user-friendly, so it was important their new solution not only improved their processes and operations but also simplified them.

Projecto and Performo provided the comprehensive and easy-to-use solution the City wanted right out of the box. And with minor customizations, we were able to enhance their processes while accommodating the City's existing workflows and operations—further boosting the staff's confidence in using the new system.

“A lot of companies specialize in either project management or facilities maintenance, but Wizard ties the two together. We're able to transfer information between divisions seamlessly, simplifying the way we work. And by having a comprehensive solution that's also easy to use, it's been easier to get our staff engaged with it.”

— Ricky Wilkinson, Director of General Services,
City of Huntsville

Wizard Software delivers solutions that are simple to use, with powerful feature sets, yet flexible enough to be tailored to the specific needs of capital project managers, facility managers, and lease administrators.

Our solutions are unique because our clients are. For over 25 years, Fortune 1000 corporations and major healthcare systems, universities, and state and local governments have trusted us to deliver software solutions that align with the way they work.

